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|  <b>Cambium Networks™</b><br>2000 Center Drive, Suite East A401<br>Hoffman Estates, IL 60192 USA | Document Number | FSB 9098     |
|                                                                                                                                                                                  | Revision        | 002v000      |
| <b>FIELD SERVICE BULLETIN</b><br>ePMP 6 GHz models may not be provisioned with an AFC Token for AFC communication.                                                               | Application     | Global       |
|                                                                                                                                                                                  | Effective Date  | 15 July 2026 |
|                                                                                                                                                                                  | Expiry Date     | N/A          |

| BULLETIN TYPE |                   | SEVERITY RECOMMENDATION |                                                |
|---------------|-------------------|-------------------------|------------------------------------------------|
| X             | Warranty Service  |                         | High – Perform immediately                     |
|               | Informational     |                         | Medium – Perform at next scheduled maintenance |
|               | Customer Specific | X                       | Low – Perform when system exhibits symptoms    |

**SUBJECT:** ePMP 6 GHz models may not be provisioned with an AFC Token or correctly locked to the US/Canada country code for AFC communication.

#### MODELS / SYSTEMS AFFECTED:

| Family     | Model                                           | SKUs         |
|------------|-------------------------------------------------|--------------|
| ePMP 6 GHz | ePMP 4600 6 GHz 4x4 Access Point Radio (FCC/IC) | C068940A122C |
| ePMP 6 GHz | ePMP 6 GHz Force 4600C SM Radio (FCC/IC)        | C068940C122C |
| ePMP 6 GHz | ePMP 6 GHz Force 4625 (FCC/IC)                  | C068940M142B |

If assistance is needed to check if your ePMP radios were impacted, please open a ticket with Cambium Technical Support at: <https://www.cambiumnetworks.com/support/contact-support>. Reference this FSB and submit your list of MSN (Serial Numbers) or ESN (MAC Addresses) from the radio or its label. Cambium Support will be able to inform you which radios are impacted, if any. It is recommended to collect all the serial numbers if you have a large deployment or lack of local help, so that you can plan properly.

#### REASON FOR BULLETIN:

Cambium has identified a factory programming error affecting certain ePMP Force 6 GHz units. These devices may be shipped without an AFC token provisioned and/or without the correct US/Canada country code applied. Consequently, affected units may fail to communicate with the AFC server, resulting in reduced EIRP limits or an inability to initiate radio transmissions.

|                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Symptom</b>                         | The AFC section is not displayed in the UI, and no AFC server communication status is available.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Current Status of Investigation</b> | Cambium has identified the affected MSNs/ESNs and will be able to inform you if your radios are impacted.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Resolution</b>                      | <p>Once any affected units have been identified in your network, please contact the Cambium Technical Support team at your earliest convenience. The support team will remotely provision the affected devices with the required AFC token and country code configuration, restoring normal AFC operation. No hardware replacement or on-site service is required for this issue.</p> <p>Cambium Technical Support can be contacted at:<br/> <a href="https://www.cambiumnetworks.com/support/contact-support">https://www.cambiumnetworks.com/support/contact-support</a> </p> |