



Wireless That Just Works

JOB DESCRIPTION – Sr. Manager Enterprise Applications

Location: Rolling Meadows, IL

Date: March 1st, 2021

Department Description

Cambium Networks designs and markets a range of advanced OFDM and (multi) MIMO based point to point and point to multi point Ethernet radios/RF solutions in both unlicensed and licensed bands. Customers include tier 2 and 3 telephony operators, wireless internet service providers, enterprises such as utilities, federal, state, and local governments. Cambium is a publicly traded company in Nasdaq under ticker symbol CMBM and has main offices in Rolling Meadows (US), Ashburton (UK), Bangalore (India) together with a number of small regional offices. Cambium’s supply chain consists of OEM, ODM and EMS solutions while fulfillment takes place through regional distribution centers via channel partners to the end customer.

The primary objective of the IT team is to ensure that the Cambium Networks resources productivity is maximized while utilizing the latest available technologies in a secure environment. The protection of IPR and other data while establishing an environment where IT is in the background is a core objective. While Cambium is growing, the infrastructure, application, security and compliance environment will need to evolve with the requirements of the business. It is important that IT be seen as a partner to the business as the company evolves.

The Sr. Manager of Enterprise Applications of IT is responsible for a team, that with an emphasis on SAAS, IAAS, PAAS and outsourced solutions. Enterprise Applications that run Cambium Networks include NetSuite ERP, Sales Force CRM, corporate Website hosted in Amazon AWS, Channel Data Management solution, Channel Partner portal website and other custom applications. A balance needs to be established between the size of the company, the ability to establish internal deep skillsets in specific areas and more widely available skillsets in the external outsource area where relationship building, a strong network and scalable investments are of primary importance. Travel will be approximately 10%.

Scope of Responsibilities & Position Expectations

- Work collaboratively with business stakeholders to define project scope, objectives, tasks, milestones, budgets, and measures of success and customer satisfaction.
- Perform Project Planning. Create/build / update project schedules, project charters, project plans, status reports, and work breakdown structures.
- Manage assigned projects and subprojects/work efforts using appropriate rigor of SDM.
- Track and report on project risks, progress, issues, and milestones; provide status reports to management, project teams, and other project stakeholders.

- Oversee vendor management to ensure outsourced tasks meet contract expectations, Cambium standards, and are delivered on time.
- Lead by example and establish a team culture that is disciplined, solutions-oriented and customer-focused.
- Develop, grow, manage, and hold accountable a team, which is located throughout Cambium's main operating locations.
- Develop/maintain/report on key business and financial metrics as it relates to Enterprise Application IT activities.
- Ensure a high level of support and availability of enterprise applications, requiring an in-depth knowledge of ERP, CRM, database, application architecture and administration.
- Embrace the core ideology of Customers are internal to company and may cross various departments & functions.
- Provide strategic leadership for Enterprise Applications, implementation and operation of other critical SaaS based applications.
- Provide strategic and tactical leadership for selection and integration of all enterprise-level applications including Business Intelligence, CRM, License Management, PDM and others.
- Develop and oversee architecture for business systems integration, master data and Datawarehouse/BI.
- Develop and champion IT processes and procedures to meet the evolving needs of the organization.
- Problem resolution, documentation, and follow-up with both internal and external support staff and vendors.
- Actively participate in the Operations management team and support company-wide initiatives.

Knowledge/ Skill Requirement

- 7+ years of experience leading medium to large information technology projects (e.g. software development, system implementations, business analysis, and process re-engineering) through all phases of the project life cycle.
- IT Management experience with demonstrated leadership skills, IT project management skills, software development experience and software change management.
- 5 years demonstrated track record in the development, administration, and support of IT applications in a SaaS based environment including ERP, CRM and custom applications.
- Experience with SAAS based solutions and a proven record of accomplishment of using them to achieve high degree of business success.
- Experience managing outsourced resources and software vendors.
- Had to have worked with multiple teams on multiple work streams or sub-projects.
- Experience with one or more CRM applications preferably Salesforce.
- Experience with Web Services, REST and other application integration services.
- Experience selecting and administering an Enterprise-level PLM/PDM system, such as Agile or Arena.

- Should have a good understanding of programming languages and should have had at least 3 years of actual development programming experience as part of any project.
- Experience with Application Migrations and Application/Database re-platforming in a large complex organization.
- Proven experience with Agile Project methodologies as well as combination of Agile execution and PMO processes is required.
- Experience working with SOX, GDPR, PCI and related compliance requirements.
- Excellent knowledge of project management techniques and tools (e.g. Waterfall, SDLC, Agile) Excellent customer relationship management skills
- Strong interpersonal, communication, and team leadership skills with the ability to create a strong team environment and the ability to communicate technical issues to technical and non-technical audiences.
- Skill in organizing resources, establishing priorities, and managing concurrent efforts.
- The ability to prioritize and manage the work queues, maintain project objectives, and scope, and deliver quality results meeting project schedules.
- Highly organized with strong time management and decision-making abilities.
- Must be able to see the big picture while connecting the dots among project dependencies and interactions.
- Attention to detail with solid verbal and written communication skills.
- Manages priorities efficiently and independently and requires minimal supervision.
- A clear sense of urgency.
- A desire to learn.
- Ability to manage communications effectively with various cultures and across multiple time zones across the globe.
- Must have strong interpersonal skills to manage conflict, adversity and negotiate resolution.
- Responsive and empathetic to customer needs and requirements.
- BA/BS in Computer Science, Information Systems, Business Administration, or related discipline.