

 <b>Cambium Networks</b> Cambium Networks, Inc. 3800 Golf Road Schaumburg, IL 60008, U.S.A.	Document Number	FSB 9077
	Revision	000v001
<b>FIELD SERVICE BULLETIN</b> R-Series Home Router MAC Address Issue	Application	Global
	Effective Date	22 May 2019
	Expiry Date	N/A

## **FIELD SERVICE BULLETIN**

BULLETIN TYPE		SEVERITY RECOMMENDATION	
X	Warranty Service	X	High – Perform immediately
X	Informational		Medium – Perform at next scheduled maintenance
	Customer Specific		Low – Perform when system exhibits symptoms

**SUBJECT:** Compatibility issue with TD90 Positioner (C000000L067A, C000000L068A, and C000000L069A) when used in combination with AC+DC Enhanced Power Injector 56V (C000065L002C)

**MODEL / SYSTEM AFFECTED:** TD90 Positioner (C000000L067A, C000000L068A, and C000000L069A)

**REASON FOR Bulletin:**

There is a power compatibility issue with the TD90 when combined with the AC+DC Power Injector 56V. The power level provided by the power injector is higher than the circuitry in the TD90 board can accept and will permanently damage the TD90 device and it will become inoperable.

The only power injectors approved for use with the TD90 are listed below. Use of any other power injector will void the product warranty.

CK-RPIDUG1A-WW – Rugged PIDU (Green), AC/DC

CK-RPIDUT1A-WW – Rugged PIDU (Tan), AC/DC

N000065L100C – AC Power Injector 56V

**NOTE:**

**RESOLUTION:**

If you encounter this issue please open a support ticket with the Cambium Support team at the following URL:

<https://support.cambiumnetworks.com>