

 <b>Cambium Networks™</b> Cambium Networks, Inc. 3800 Golf Road Schaumburg, IL 60008, U.S.A.	Document Number	FSB 9069
	Revision	000v001
<b>FIELD SERVICE BULLETIN</b> PTP 650 Radio's in Canada should enforce IC regulations	Application	Global
	Effective Date	27 October 2017
	Expiry Date	N/A

## **FIELD SERVICE BULLETIN**

BULLETIN TYPE		SEVERITY RECOMMENDATION	
	Warranty Service	X	High – Perform immediately
	Informational		Medium – Perform at next scheduled maintenance
X	Customer Specific		Low – Perform when system exhibits symptoms

**SUBJECT:** PTP 650 enforcement of Country Specific License key – Only to customers who use PTP650 in Canada

<b>Symptom</b>	Innovation, Science and Economic Development (ISED) Canada Radio Standard Specification RSS-247 Iss2 does not permit the 'capability' of transmitting in the 5600-5650 MHz band. For compliance with ISED standards all PTP 650 radios used in Canada must apply the Country License Key for Canada
<b>Current Status of Investigation</b>	Ensure that all PTP 650 Radios deployed in Canada are installed with the Country License key for Canada

<b>Recommendation / Resolution</b>	<p>If PTP 650 Radio are deployed in Canada, the country code on the Radio must use a license derived from Country "Canada":</p> <p>Step 1: Go to <a href="https://support.cambiumnetworks.com/licensekeys/ptp650">https://support.cambiumnetworks.com/licensekeys/ptp650</a></p> <p>Step2: Enter the Radio MAC address, choose the Country name as "Canada" and Submit. The Canada License Key will be generated and made available for download</p> <p>Step 3: Login to the radio, follow the steps in Chapter 6 of the PTP 650 Series User Guide to start the Installation Wizard and enter the new Canada License Key</p>
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**NOTE:** To ensure compliance with local regulations the End User/Installer of the Radio is responsible for ensuring that the Radio is installed in accordance with the Installation Instructions

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